

Zenith Print and Packaging Limited (the Company) are a high quality packaging, lithographic and digital printers offering superior quality and service providing a complete range of innovative commercial print and graphic solutions as well as an international leader for presentation packaging solutions in both coin/stamp collector and retail markets with over 40 years' experience in the print and packaging industry.

The Company have adopted a quality system designed to meet our needs and improve performance to ensure that our customers are supplied with quality products and services that meet their requirements, with emphasis on strong customer focus and enhancement of long-term sustainability and profitability within the Company.

Our operating policy is professional in all aspects of our business functions.

Products are manufactured under the disciplines of our Integrated Management System (IMS), on time and to a consistent quality that conforms to the requirements of our Customers, the Company and any applicable Regulatory Authority.

Directors, Managers and all other employees are required to carry out operations and processes in accordance with the IMS and everyone is encouraged towards continual improvement and the prevention of errors.

The Company achieves this by adhering to the following:

- Providing commitment and leadership from the Directors and Management.
- Identifying risks and opportunities of the business and quality system.
- Management reviews, using the output for continual improvement and the establishment of quality objectives.
- Monitoring, analysing and achieving quality objectives.
- Internal auditing to ensure continual improvement.
- A document control and review process.
- Providing employees with adequate training, information, instruction and resources to competently carry out their work activities to the required standards.
- Continual improvement through all the above and other corporate policies.

Our Quality Management System has been assessed and is certificated against the requirements of ISO 9001:2015 and is subject to surveillance by an external certification body.

This policy is reviewed at least annually to ensure it is accurate and in line with the company's processes, targets and objectives. This policy is available to all interested parties on request.

Approved By: _____



(HR Director)

Date: _____

1st March 2023